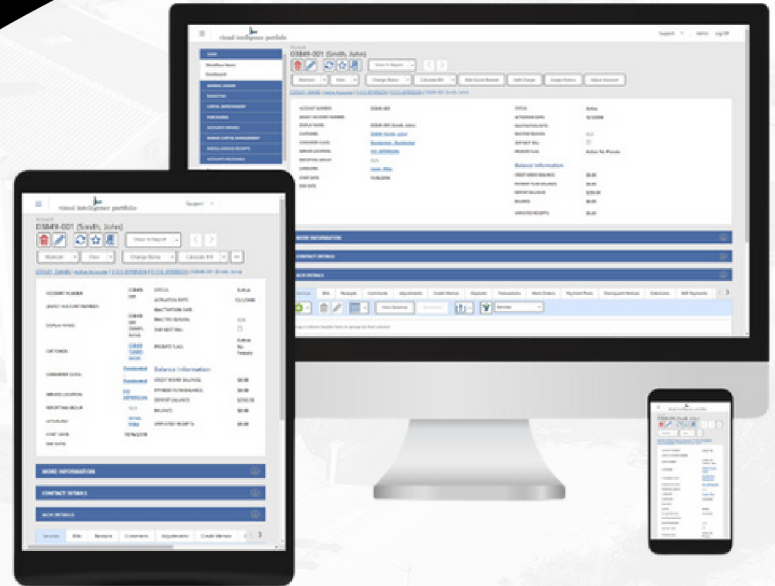# VIP Utility Billing

Learn more

The Complete Utility Billing Solution Just For You

Billing software plays a crucial role in keeping the lights on (literally) and ensuring that utility companies run smoothly. With utility billing software, you can easily track and manage customer accounts, meter readings, and payment history. It allows you to handle large volumes of data efficiently and reduces the chances of errors in billing. Plus, it seamlessly integrates with other systems like accounting software, making the whole process a breeze.

VIP Utility Billing features:

- ✓ PCI Compliant Customer Web portal
- ✓ Deposit Tracking with automated refund process
- ✓ Payment Plan & Budget Billing options
- ✓ Flexible, unlimited metered & flat-rate services
- ✓ Automatically schedule rate changes

- ✓ GIS Integration with ESRI Workforce
- ✓ Comments and alerts
- ✓ Customer/Landlord Tracking
- ✓ Meter Integrations & Meter Inventory
- ✓ Work Orders & Backflow Management

> "We have found that training new employees is easier. The system is more intuitive and has a tremendous amount of information available from one screen. The active links allow us to drill down and through to every associated record, making fact-finding and problem-solving much faster and more accurate. The ability to go to any period and print reports means we no longer have stacks of paper to be filed at the end of every cycle."
>
> *-Georgetown Municipal Water & Sewer Services, KY*